	P.S.C. KY. NO	2
	CANCELING P.S.C. KY. NO	)
MEADE COUNTY WA	TER DISTRICT	
OF		
1003 ARMORY	PLACE	
BRANDENBURG, KEN	TUCKY, 40108	
RATES & CHA	RGES	
and RULES & REGUI	LATIONS	
FOR FURNISH		
WATER SER		
AT		
MEADE COU KENTUCK		
FILED WITH	THE	
PUBLIC SERVICE C	OMMISSION	
OF		
KENTUCI	ζY	
		<u></u>
DATE OF ISSUE		
DATE EFFECTIVE12-13-07		
ISCHED BY	PUBLIC SERVICE COI OF KENTUCK	
ISSUED BY <u>Aleufes</u> (Signature of Officer)	EFFECTIVE 12/13/2007	
TITLE CHAIRMAN, MCWD	PURSUANT TO 807 KA	
	- Q (e)	7 —
	By <u>Lyphanic</u> Executive Difect	or or

ź

FOR	Meade County Water District		
	Community, Town or City		
P.S.C. K	XY. NO2		
Origina	alSHEET NO1		
CANCE	ELING P.S.C. KY. NO1		
	SHEET NO		

CONTENTS

I. RATES AND CHARGES

Meade County Water District (Name of Utility)

- A. Monthly Rates
- B. Deposits
- C. Meter Connection/Tap-on Charges
- D. Special Non-recurring Charges

- A. Service Information
- B. Special Rules or Requirements
- C. Billings, Meter Readings and Disconnects
- D. Deposits
- E. Special Nonrecurring Charges
- F. Customer Complaint to Utility
- G. Bill Adjustments
- H. Status of Customer Accounts during Billing Disputes
- I. Termination of Service
- J. Customer Relations
- K. Refusal or Termination of Service

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07 Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY Campbe (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Strokamin St.
IN CASE NO. 2007-00034 DATED 12-13-07	Executive Director

FOR	Meade County Water District Community, Town or City
P.S.C.	KY. NO2
Origir	nalSHEET NO2
CANC	ELING P.S.C. KY. NO1
	SHEET NO

CONTENTS

- L. Meter Testing
- M. Customer Requested Meter Tests
- N. Access to Property
- O. Reporting of Accidents, Property Damage, or Loss of Service
- P. Safety Program
- Q. System Inspections
- R. Reporting of Accidents
- S. Continuity of Service
- T. Service Lines
- U. Leak Adjustments
- V. Ownership of Mains
- W. Notice of Problems
- X. Legal Disclaimers
- Y. Fire Departments
- Z. Fire Hydrants
- AA. Fire Sprinkler Systems

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE 12/13/2007
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By Lephanic Sumbor Executive Director

Meade County Water District (Name of Utility)

	FOR <u>Meade County Water District</u> Community, Town or City
	P.S.C. KY. NO2
	Original SHEET NO3
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO. 1
	SHEET NO

#### CONTENTS

#### ATTACHMENTS III.

- А. В.
- Water Shortage Plan Bill Format Payment Agreement Form Contract For Service С.
- D.

	12-13-07	
DATE OF ISSUE	Month / Date / Year	
DATE EFFECTIVE	12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
$\bigcap$	Month / Date / Year	EFFECTIVE
ISSUED BY have	In Carrett	12/13/2007
Chai	(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE CAR	KMAN / MCWD	
BY AUTHORITY OF ORE	DER OF THE PUBLIC SERVICE COMMISSION	Prostrokan S/
IN CASE NO. <u>2007-00034</u>	DATED 12-13-07	Executive Director

	AREA Meade County, Kentucky
	PSC KY NO3
	Seventh Revised SHEET NO. 4
Meade County Water District	CANCELLING PSC KY NO. 3
(NAME OF UTILITY)	Sixth Revised SHEET NO. 4

## A. Monthly Water Rates

All Meter Sizes		
First 2,000 gallons	\$23.61 Minimum Bill	(I)
Next 5,000 gallons	\$0.01196 / gallon	1
Next 10,000 gallons	\$0.01156 / gallon	
Next 20,000 gallons	\$0.01066 / gallon	
Over 37,000 gallons	\$0.00939 / gallon	
Bulk Station Sales	\$0.00880 / gallon	
Wholesale Rates		
Doe Valley Water	\$0.00630 / gallon	
Otter Creek Water	\$0.00645 / gallon	+

DATE OF ISSUE	January 17, 2024 MONTH / DATE / YEAR	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE_	January 05, 2024	Linda C. Bridwell Executive Director
ISSUED BY	Brett Pyles, General Manager	Inde C. Andwell
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2023-00039 DATED January 05, 2024		EFFECTIVE <b>1/5/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR <u>Meade County, Kentucky</u> Community, Town or City	
	P.S.C. KY. NO Second Revised SHEET NO	3 5
<u>Meade County Water District</u> (Name of Utility)	CANCELLING P.S.C. KY. NO	2
	<u>First Revised</u> SHEET NO.	5

B. Deposits:

A deposit not to exceed 2/12 of the annual bill may be charged to all customers.

Deposit

\$60.00

## C. METER CONNECTION/TAP ON CHARGES:

5/8 x 3/4 INCH

\$950

Any customer desiring a 1" meter or larger shall pay the actual cost of installation of such larger size meter.

I

DATE OF ISSUE		KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	Month / Date / Year October 1, 2019	Gwen R. Pinson Executive Director
	Month / Date / Year	Steven R. Punson
ISSUED BY	/s/ Doug Cornett (Signature of Officer)	EFFECTIVE
TITLE	Chairperson	<b>10/6/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY AUTHORITY OF ORDER	R OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	

	AREA Meade County, Kentucky
	PSC KY NO. 2
	<u>Second Revised</u> SHEET NO. 6
Meade County Water District (NAME OF UTILITY)	CANCELLING PSC KY NO. 2
	First Revised SHEET NO. 6

## D. SPECIAL NON-RECURRING CHARGES

Connection/Turn-On Charge	\$28.00 (I)
Connection/Turn-on Charge (After Hours)	\$84.00 (I) (T)
Field Visit	\$28.00 (I)
Meter Re-read Charge	\$28.00 (I)
Meter Re-read (After Hours)	\$84.00 (I)
Service Call/Investigation	\$28.00 (I)
Service Call/Investigation (After Hours)	\$84.00 (I)
Returned Check Charge	\$15.00 (R)
Meter Relocation Charge	Actual Cost
Meter Test	\$28.00 (R)
Reconnection Charge	\$28.00 (R)
Meter Tampering Charge	\$28.00 (R)
Late Payment Penalty	10 %

DATE OF ISSUE	January 17, 2024 MONTH / DATE / YEAR	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	January 05, 2024	Linda C. Bridwell Executive Director
ISSUED BY	Butto Pile	J. P. Bil. all
TITLE	Brett Pyles, General Manager	Chide G. Andwell
BY AUTHORITY OF OR IN CASE NO. <u>2023-000</u>	DER OF THE PUBLIC SERVICE COMMISSION 039 DATED January 05, 2024	EFFECTIVE <b>1/5/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO7
<u>Meade County Water District</u> (Name of Utility)	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4
RUL	ES AND REGULATIONS

The schedule of rates prescribed herein will be uniformly charged to all customers of the utility. No one will receive or be entitled to free service by the utility. No employee or individual commissioner of the utility is permitted to make an exception to these rates, rules, or regulations. These rules and regulations are subject to change by the utility at any time, subject to the approval of the Public Service Commission.

- A. <u>Service Information</u>.
  - 1. Upon request the utility will give its customers or prospective customers such information as is reasonably possible in order that they may secure safe, efficient, and continuous service. The utility will inform its customers of any change made or proposed in the character of its service that might affect the efficiency, safety, or continuity of operation.
  - 2. The utility will obtain the approval of the Public Service Commission prior to making any substantial change in the character of the service furnished that would affect the efficiency, adjustment, speed, or operation of the equipment or appliances of any customer. The application will show the nature of the change to be made, the number of customers affected, and the manner in which they will be affected.
  - 3. The utility will inform each applicant for service of each type, class, and character of service available at his/her location.
  - 4. Upon request the utility will provide the following information to any applicant/customer:
    - a) Characteristics of Water. A written description of chemical constituents and bacteriological standards of the treated water as required by the Natural Resources Cabinet.

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07	OF KENTUCKY
ISSUED BY (Signature of Officer)	EFFECTIVE 12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO	By Liphanic Sumbor Executive Director

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO8
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

b) Rates. A schedule of rates for water service applicable to the service to be rendered to the customer. A copy of the billing form imposing said rates is attached to this tariff. Rates are available upon request at any time.

#### B. <u>Special Rules or Requirements</u>.

- 1. The utility cannot establish any special rule or requirement without first obtaining the approval of the Public Service Commission.
- 2. A customer that has complied with Public Service Commission rules and regulations cannot be denied service for failure to comply with the utility's rules that have not been approved by the Public Service Commission.
- 3. Each prospective customer desiring water service will be required to sign the utility's Water Service Contract before service is supplied by the utility.
- 4. No customer is allowed to resell water except under the terms of a special contract executed by the utility and approved by the Public Service Commission.

#### C. Billings, Meter Readings, and Related Information.

1. Information on bills. Each bill issued by the utility will clearly show the following, if applicable: class of service; present and last preceding meter readings; date of the present reading; number of units consumed; meter constant, if any; net amount for service rendered; all taxes; any adjustments; and the gross amount of the bill. The date after which a late payment penalty applies to the gross amount will also be indicated. Estimated or calculated bills will be distinctly marked as such. The rate schedule under which the bill is computed will be furnished by publishing it in a newspaper of general circulation once each year.

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	
DATE EFFECTIVE 12-13-07 Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY Carrely (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephanin Stump.
IN CASE NO2007-00034DATED12-13-07	Executive Ditector

	FOR <u>Meade County, Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	2 <sup>nd</sup> Revised SHEET NO. 9
Meade County Water District (Name of Utility)	CANCELLING P.S.C. KY. NO. 2
	1 <sup>st</sup> Revised SHEET NO. 9
RILE	S AND REGULATIONS

- 2. Bill format. A copy of the utility's billing form is included in the utility's tariff.
- 3. Payment of Bills. Unless prevented by reasons beyond the utility's control, bills will be mailed out around the 22<sup>nd</sup> of each month and are due by the 10<sup>th</sup> of the following month. This gives the customer at least two weeks notice. It is up to the customer to make sure they have received their bills. If not received by the end of the month the customer should call the District and we will give you the amount you owe by phone. The District cannot be held responsible for slow mail service or lost mail. If the account is not paid by the 10<sup>th</sup>, a 10 percent penalty is added and late notices are mailed out around the 11<sup>th</sup> giving the delinquent customers another 10 days to pay their bills.
- 4. Related Information.
  - a) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
  - b) With the exception of existing connections, the existence of a special contract, or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.
  - c) Service at a rental property will be disconnected once the property becomes vacant, unless the owner notifies the utility to place the service in the owners name or unless the service is immediately transferred to another individual. It is the property owner's responsibility to transfer the service in his/her name each time the property becomes vacant.

DATE OF ISSUE	8 / 9 / 2010 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	9 / 12 / 2010 Month / Date / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY	(Signature of Officer)	TARIFF BRANCH
	DER OF THE PUBLIC SERVICE COMMISSION	EFFECTIVE
IN CASE NO	n/a DATED n/a	9/12/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO10
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

- d) For existing connections, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:
  - 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
  - 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units served by the meter. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated in accordance with the currently approved rate schedule.
  - 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption
- D. <u>Deposits</u>.
  - 1. Deposits to secure payment. The utility may require a minimum cash deposit or other guaranty to secure payment of bills.
  - 2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly. Deposit amounts are listed in the Rates and Charges section of this tariff.
  - 3. Recalculation of deposits. If the utility retains the deposit for more than eighteen (18) months, it will notify customers in writing that, at the customer's request; the deposit will be

DATE OF ISSUE 12-13-07	
DATE OF ISSUEMonth / Date / Year	
DATE EFFECTIVE 12-13-07 Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY Kerry (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. <u>2007-00034</u> DATED <u>12-13-07</u>	By Liphanic Jumbs Executive Director

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO11
	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

recalculated every eighteen- (18) months based on actual usage of the customer. The notice of deposit recalculation will be included either on the customer's application for service or on the receipt of deposit, or may be included annually with or on customer bills. The notice of deposit recalculation will state that if the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility will refund any over-collection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the customer's bill is delinquent at the time of recalculation.

- 4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history with the Meade County Water District. In determining whether a deposit will be required or waived, the following criteria will be considered:
  - a) Previous payment history with the utility.
  - b) Whether the customer has an established income.
  - c) Length of time the customer has resided or been located in the area.
  - d) Whether the customer owns the property to be served.
- 5. Additional deposit requirement. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, the utility may require that a deposit be made. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.

DATE OF ISSUE 12-13-07	
Month / Date / Year DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION
Month / Date / Year	OF KENTUCKY EFFECTIVE
ISSUED BY Laugh Constants	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWP	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stump.
IN CASE NO	Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
<u>Meade County Water District</u> (Name of Utility)	First Revised SHEET NO12
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- 6. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit. If the notice of recalculation described in this section is not included in the utility's application for service or mailed with customer bills, the receipt of deposit will contain the notification. If deposit amounts change, the utility will issue a new receipt of deposit to the customer.
- 7. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.
- 8. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis, except that the utility will not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

EISSUE 12-13-07	
Month / Date / Year	
FFECTIVE 12-13-07 PUBLIC SERVICE CO OF KENTUCH	
BY Month / Date / Year BY Manufa Cameta 12/13/2007 PURSUANT TO 807 K	AR 5:011
Chairman, MCWD SECTION 9 (1	
THORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION E NO. 2007-00034 DATED 12-13-07 By Liphanic La Executive Direction	umbr
BY <u>Chairman</u> (Signature of Officer) Chairman <u>MCWD</u> THORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION By <u>Liphanic</u> By <u>Liphanic</u>	1) Jumbo

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO13
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

#### E. Special Non-recurring Charges:

- 1. The utility will collect for special nonrecurring charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. The utility may establish or change any special nonrecurring charge by applying for Public Service Commission approval of such charge in accordance with the provisions of 807 KAR 5:011, Section 10.
- 2. Special nonrecurring charges will be applied uniformly throughout the area served by the utility. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service.
- 3. The utility will assess a charge for the following non-recurring services:
  - a) <u>Connection/Turn-on Charge</u>: Will be assessed for new service turn-on, seasonal turn-on, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.
  - b) <u>Field Charge</u>: Will be assessed when a utility representative visits the premises of the service connection to terminate service, and the customer notifies the representative they have made the payment within the past 4 hours. This fee may only be charged once per billing period.
  - c) <u>Late Payment Penalty</u>: Will be assessed on the delinquent amount of the bill, less taxes.
  - d) <u>Meter Relocation Charge</u>: Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the utility for the actual costs

DATE OF ISSUE 12-13-07	
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07	OF KENTUCKY
ISSUED BY	EFFECTIVE 12/13/2007
TITLE CHAIRMAN, MCWD	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO	By Lephanic Sump. Executive Director

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO14
	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

- e) <u>Meter Re-read Charge</u>: Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
- f) <u>Meter Test Charge</u>: Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
- g) <u>Reconnection Charge</u>: Will be assessed to reconnect service that has been terminated for non-payment of service, at the customer's request or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.
- h) <u>Returned Check Charge</u>: Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
- i) <u>Service Call/Investigation Charge</u>: The field charge will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

DATE OF ISSUE 12-13-07	
DATE OF ISSUEMonth / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / Date / Year	EFFECTIVE 12/13/2007
ISSUED BY Careford (Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
·····	(a)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Tephania Aump
IN CASE NO	Executive Ditector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO15
<u>Meade County Water District</u> (Name of Utility)	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4
RULE	ES AND REGULATIONS

F. <u>Customer Complaints to the Utility</u>. Upon complaint to the utility by a customer at the utility's office, by telephone, or in writing, the utility will make a prompt and complete investigation and advise the complainant of its findings. The utility's operator/manager will make a decision within ten (10) days, which the complainant will then have ten (10) days to appeal to the District's Board. The customer will receive a final decision from the utility no later than thirty (30) days following the date that the complaint was made. If the complainant is not satisfied with the utility's decision, the utility will provide written notice to the complainant of his/her right to appeal the utility's decision by filing a complaint with the Public Service Commission. The utility will also provide the customer with the address and telephone number of the Public Service Commission. The utility will keep a record of all written complaints. This record will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition of the complaint. Records will be maintained for two (2) years from the date of resolution of the complaint.

#### G. <u>Bill Adjustments</u>:

- 1. Fast or slow reading meters:
  - a) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
  - b) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer,

DATE OF ISSUE 12-13-07	
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07 Month / Date / Year	OF KENTUCKY EFFECTIVE
ISSUED BY Careford (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephanic Stump.
IN CASE NO. 2007-00034 DATED 12-13-07	Executive Ditector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO. 16
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

the utility will immediately determine the period during which the error has existed, and will recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer.

- c) The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads will be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission will determine the issue. In all instances of customer overbilling, the customer's account will be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.
- 2. Meter read failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of <u>twelve-months</u>' consumption. If said meter readings are not available for an entire <u>twelve-month</u> period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a <u>twelve-month</u> average of actual meter readings can be calculated.

DATE OF ISSUE O3 / 20 / 07 Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / Date / Year	EFFECTIVE
ISSUED BY Are Buttles	12/13/2007 PURSUANT TO 807 KAR 5:011
(Signature of Office)	SECTION 9 (1)
TITLE Eleneral Manager	$\partial$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Strokamin Start
IN CASE NODATED	Executive Difector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO17
	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

- 3. Monitoring usage. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high (100% above average) and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.
- 4. Usage investigation. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation of the reasons for the investigation, and of the findings of the investigation. If knowledge of a serious situation requires more expeditious notice, the utility will notify the customer by the most expedient means available.
- 5. Customer notification. If a meter is tested and it is found necessary to make a refund or back bill a customer, the customer will be notified in substantially the following form:

On \_\_\_\_\_\_, 20\_\_\_, the meter bearing identification No. \_\_\_\_\_ installed in your building located at \_\_\_\_\_\_ (Street and Number) in \_\_\_\_\_\_\_ (city) was tested at \_\_\_\_\_\_ (on premises or elsewhere) and found to register \_\_\_\_\_\_ (percent fast or slow). The meter was tested on \_\_\_\_\_\_ (Periodic, Request, Complaint) test.

Based upon this we herewith \_\_\_\_\_\_ (charge or credit) with the sum of \$\_\_\_\_\_, which amount has been noted on your regular bill. If you desire a cash refund, rather than a credit to your account, of any amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice.

H. <u>Status of Customer Accounts during Billing Disputes</u>. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.

DATE OF ISSUE 12-13-07	
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07	OF KENTUCKY
ISSUED BY and Carnett	EFFECTIVE 12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE CHAIRMAN, MCWD	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stumps
IN CASE NO. <u>2007-00034</u> DATED <u>12-13-07</u>	( Executive Difector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO18
	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

#### I. Customer's Request for Termination of Service.

- 1. Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person or in writing, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three- (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period. If the customer notifies the utility of his/her request for termination by telephone, the burden of proof is on the customer to prove that service termination was requested if a dispute arises.
- 2. Upon request that service be reconnected at any premises subsequent to the initial installation or connection to its service lines, the utility will charge the applicant a reconnect fee as set out in this tariff and approved by the Public Service Commission

#### J. <u>Customer Relations</u>.

- 1. Display of customer rights. The utility will prominently display in the office in which payment is received a copy of Customer's Rights. If a customer indicates to any utility personnel that he is experiencing difficulty in paying a current utility bill, that employee will refer the customer to the designated representative for explanation of the customer's rights.
- 2. Partial payment plans. The utility shall negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay, except that a utility is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans must be mutually agreed upon. Plans which extend for a period longer than thirty (30) days will be in writing and will advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.
- 3. Utility inspections of service conditions prior to providing service. The utility will inspect the condition of the meter and service connections before providing service to a new customer so

DATE OF ISSUE 12-13-07	
DATE OF ISSUEMonth / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / Date / Year	EFFECTIVE 12/13/2007
ISSUED BY (Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO	By Lephanic Sump. Executive Ditector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO19
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer will be afforded the opportunity to be present at such inspections. The utility will not be required to render service to any customer until any defects in the customerowned portion of the service facilities have been corrected.

- 4. Prompt connection of service. The utility will reconnect existing service within twenty-four (24) hours, and will install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the rules and regulations of the utility and Public Service Commission have been met.
- 5. Advance termination notice. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the customer. The termination notice will be in writing, distinguishable and separate from any bill. The termination notice will plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.
- K. <u>Refusal or Termination of Service</u>.
  - 1. The utility may refuse service to a customer under the following conditions:
    - a) For noncompliance with utility or Public Service Commission rules and regulations. The utility cannot refuse service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the utility, service may be refused only after the customer has been given a written notice of refusal stating the reasons for refusal of service.
    - b) For dangerous conditions. If a dangerous condition exists which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises, then service will be refused. The utility will notify the customer in writing and, if possible, orally for the reasons

DATE OF ISSUE 12-13-07	
DATE OF ISSUE ISPO / Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY Caugh Month / Date / Year	EFFECTIVE 12/13/2007
(Signature of Officer) Chairman, MCWD	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
	$\overline{\alpha}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Tephania Sump
IN CASE NO	( Executive Ditector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO20
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4
RULE	S AND REGULATIONS
	ch notice will be recorded by the utility and will include the term by the customer before service can be provided.

- c) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of utility property, the utility may refuse service. The utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer before service can be provided.
- d) For outstanding indebtedness. The utility will not furnish new service to any customer who is indebted to the utility until that customer has repaid the indebtedness.
- e) For noncompliance with state, local, or other codes. The utility may refuse service to a customer if the customer does not comply with state, municipal or other codes, rules, and/or administrative regulations applying to such service. The utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer before service can be provided.
- 2. Utility Initiated Termination of Service.
  - a) The termination notice requirements stated herein will not apply if termination notice requirements to a particular customer or customers are otherwise dictated by the terms of a special contract between the utility and customer which has been approved by the Public Service Commission.
  - b) When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
() Vionth / Date / Year	EFFECTIVE
ISSUED BY Camps (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
TITLE CHAIRING MCCOU	$\overline{\alpha}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Strokamer &
IN CASE NODATEDDATED	Executive Director

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
<u>Meade County Water District</u> (Name of Utility)	First Revised SHEET NO. 21
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.

- c) The utility may terminate service to a customer under the following conditions with an advance termination notice:
  - 1) For noncompliance with utility or Public Service Commission rules and regulations. The utility cannot terminate service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the utility, service may be terminated only after the customer has been given at least ten (10) days written termination notice.
  - 2) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance, or removal of utility property, the utility may terminate service. Such action will be taken only when corrective action negotiated between the utility and customer has failed to resolve the situation and after the customer has been given at least ten (10) days' written notice of termination.
  - 3) For noncompliance with state, local, or other codes. The utility may terminate service to a customer that does not comply with state, municipal, and/or other codes, rules, and regulations that apply to such service. A utility may terminate service only after ten (10) days' written notice of termination is provided unless ordered to terminate immediately by a governmental official.
  - 4) For nonpayment of bills. The utility may terminate service for nonpayment of charges incurred for utility services. The utility may terminate service only after five (5) days' written notice of termination is provided, and after twenty (20) days have elapsed since the mailing date of the original unpaid bill.

DATE OF ISSUE 12-13-67	
DATE OF ISSUE Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
( ) Vionta / Date / Year	EFFECTIVE 12/13/2007
ISSUED BY (Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2007-00034 DATED <u>12-13-07</u>	By Liphanic Jumbs Executive Director

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO. 22
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO. 1
	Original SHEET NO. 4
BUL	ES AND REGULATIONS

- d) The utility may terminate service to a customer if the following conditions exist without an advance termination notice. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reason(s) for termination upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Public Service Commission. The utility will not restore service until the customer agrees to comply with all rules and regulations of the utility and Public Service Commission.
  - 1) For illegal use or theft of service. The utility may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.
  - 2) For dangerous conditions. If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises, then service will be terminated immediately. Upon termination the utility will leave notification at the customer's dwelling and, if possible, orally contact the customer to inform him/her of the reasons for the termination. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer or utility before service can be restored.
  - 3) Unapproved Extensions and/or Additions. Any extension or additions to an existing service connection that have not been approved by the utility will be considered theft of service, and will constitute grounds for termination of

DATE OF ISSUE 12-13-07	
DATE OF ISSUEMonth / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY auch Month Date / Year	EFFECTIVE 12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWI)	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO	By Lephanic Sumbor Executive Difector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO. 23
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

service. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.

- 4) Misrepresentation. Any misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service, and the customer shall be liable for any damage to any of the utility's facilities or equipment.
- 5) Failure to Report Changes. Failure to notify the utility of additions to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service.
- 6) Resale of Water. Under no circumstances will a customer be allowed to resell or give away water except under the terms of a special contract executed by the utility and approved by the Public Service Commission. Failure to comply with this rule will constitute grounds for termination of service.
- 7) Waste or Misuse. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep said pipes in suitable state of repair will constitute grounds for termination of service.
- 8) Tampering with meter, meter seal, service, valves, or other system facilities, or permitting such tampering by others will constitute grounds for termination of service.
- 9) Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility will constitute grounds for termination of service.
- e) The utility will not terminate service to a customer if the following conditions exist:

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07	OF KENTUCKY
ISSUED BY Carlos Month / Date / Year	EFFECTIVE 12/13/2007
TITLE CHAIRMAN, MCWD	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
	$\overline{\alpha}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By tephania Stump,
IN CASE NO	/ Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO. 24
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- 1) If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.
- 2) If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
- 3) If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.
- 4) The system operator will be the designated representative to answer customer questions, resolve disputes and negotiate partial payment plans. Any member who does not receive a satisfactory answer, resolution or partial payment plan may present the matter to the next regular meeting of the Board of Directors of the District; which Board meets on the third Tuesday of each month.

DATE OF ISSUE 12+13-07	
DATE OF ISSUE Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07	OF KENTUCKY
Month / Date / Year	EFFECTIVE 12/13/2007
ISSUED BY A angle (Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
	(d + d)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Jephania Aumbo
IN CASE NO	Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO. 25
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- L. <u>Meter Testing</u>.
  - 1. Water meters will be tested before being installed for use by any customer. The water meter will be in good working order and adjusted as close to the optimum operating tolerance as possible, in accordance with 807 KAR 5:022, Section 8(3)(a), 807 KAR 5:041, Section 17(1)(a)-(c) and 807 KAR 5:066, Section 15(2)(a)-(b).

#### M. Customer Requested Meter Tests.

- 1. The utility will make a test of any meter upon written request of any customer if the request is not made more frequently than once every twelve- (12) months. The customer shall be given the opportunity to be present at the requested test. If the test shows that the meter was not more than two (2) percent fast, the utility will make a reasonable charge for the test, the amount being approved by the Public Service Commission and set out in the utility's tariff.
- 2. After having first obtained a test from the utility, any customer of the utility may request a meter test by the Public Service Commission upon written application. Such request shall not be made more frequently on one (1) meter than once every twelve- (12) months.
- N. Access to Property.
  - 1. The utility shall at all reasonable hours have access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated. Any employee of the utility whose duties require him/her to enter the customer's premises will wear a distinguishing uniform or other insignia identifying him/her as an employee of the utility, or show a badge or other identification which will identify him/her as an employee.
  - 2. Obtaining easements and right-of-ways necessary to extend service will be the responsibility of the utility.

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
() Month / Date / Year	EFFECTIVE
ISSUED BY hangs Count	12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE CHAIRMAN, MCWI)	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stiphaning String h
IN CASE NODATEDDATED	Executive Director

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO. 26
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- 3. All customers must grant, convey, or cause to be granted or conveyed to the utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the utility's facilities in order to provide service.
- 4. The utility cannot require a prospective customer to obtain easements or rights-of-way on property not owned by the prospective customer as a condition for providing service. However, the cost of obtaining easements or rights-of-way will be included in the total per foot cost of an extension, and will be apportioned among the utility and customer in accordance with the applicable extension administrative regulation.
- O. <u>Location of Records</u>. All records required by Public Service Commission rules and regulations will be kept in the office of the utility and will be made available to representatives, agents or staff of the Public Service Commission upon reasonable notice at all reasonable hours.
- P. <u>Safety Program</u>. The utility will adopt and execute a safety program, appropriate to the size and type of its operations. At a minimum, the safety program will:
  - 1. Establish a safety manual with written guidelines for safe working practices and procedures to be followed by utility employees.
  - 2. Instruct employees in safe methods of performing their work.
  - 3. Instruct employees whom, in the course of their work, are subject to the hazard of electrical shock, asphyxiation or drowning, in accepted methods of artificial respiration.
- Q. <u>System Inspections</u>.
  - 1. The utility will adopt inspection procedures to assure safe and adequate operation of its facilities and compliance with Public Service Commission rules and regulations. These procedures will be filed with the Public Service Commission for review.

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY hand (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stunk
IN CASE NO. 2007-00034 DATED 12-13-07	Executive Diffector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO. 27
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- 2. Upon receipt of a report of a potentially hazardous condition at any utility facility made by a qualified employee, public official, or customer, the utility will inspect all portions of the system which are the subjects of the report.
- 3. Appropriate records will be kept by the utility to identify the inspection made, deficiencies found and action taken to correct the deficiencies.
- 4. Inspections. The utility will make systematic inspections of its system in the manner set out below to insure that the Public Service Commission's safety requirements are being met. These inspections will be made as often as necessary but not less frequently than is set forth below for various classes of facilities and types of inspection.
  - a) The utility will annually inspect all structures pertaining to source of supply for their safety and physical and structural integrity, including dams, intakes, and traveling screens. The utility will semiannually inspect supply wells, their motors and structures, including electric power wiring and controls for proper and safe operation.
  - b) The utility will annually inspect all structures pertaining to purification for their safety, physical and structural integrity and for leaks, including sedimentation basins, filters, and clear wells; chemical feed equipment; pumping equipment and water storage facilities, including electric power wiring and controls; hydrants, mains, and valves.
  - c) The utility will monthly inspect construction equipment and vehicles for defects, wear, operational hazards, lubrication, and safety features.
- R. Reporting of Accidents, Property Damage, or Loss of Service.
  - 1. Within two (2) hours following discovery the utility will notify the Public Service Commission by telephone or electronic mail of any utility related accident which results in:

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY h and amend	EFFECTIVE 12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE CHAIRMAN, MCWD	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stund
IN CASE NO DATED DATED	Executive Ditector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO28
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4

- a) Death; or shock or burn requiring medical treatment at a hospital or similar medical facility, or any accident requiring inpatient overnight hospitalization;
- b) Actual or potential property damage of \$25,000 or more; or
- c) Loss of service for four (4) or more hours to ten (10) percent or 500 or more of the utility's customers, whichever is less.
- 2. A summary written report will be submitted by the utility to the Public Service Commission within seven (7) calendar days of the utility related accident.
- S. <u>Continuity of Service</u>.
  - 1. Emergency interruptions. The utility will make all reasonable efforts to prevent interruptions of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay consistent with the safety of its consumers and the general public. If an emergency interruption of service affects service to any public fire protection device, the utility will immediately notify the fire chief or other public official responsible for fire protection.
  - 2. Scheduled interruptions. If the utility finds it necessary to schedule an interruption of its service, it will notify all customers to be affected by the interruption, stating the time and anticipated duration of the interruption. Whenever possible, scheduled interruptions will be made at hours of least inconvenience to customers. If public fire protection is provided by mains affected by the interruptions, the utility will notify the fire chief or other officials responsible for fire protection of the interruption, stating the time and anticipated duration. The fire chief or other official responsible for fire protection will be notified immediately upon restoration of service.

DATE OF ISSUE 12-13-07	
Month / Date / Year DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION
Month / Date / Year	OF KENTUCKY EFFECTIVE
ISSUED BY Lande (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
Chairman Maun	SECTION 9 (1)
	$\overline{\alpha}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By tephanic Stump.
IN CASE NO DATED DATED	Executive Difector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO. 29
Meade County Water District (Name of Utility)	CANCELING P.S.C. KY. NO1
	OriginalSHEET NO4

3. Record of interruptions. The utility will keep a complete record of all interruptions on its entire system. This record will show the cause of interruption, date, time, duration, remedy and steps taken to prevent recurrence.

#### T. <u>Service Lines & Connections.</u>

- 1. The utility will furnish and install at its own expense for the purpose of connecting its distribution system to the customer's premises that portion of the service connection from its main to and including the meter and meter box. The utility will recoup this expense from the customer in accordance with KRS 278.0152.
- 2. In areas where the distribution system follows well-defined streets and roads, the customer's point of service will be located at that point on or near the street right-of-way or property line most accessible to the utility from its distribution system. In areas where the distribution system does not follow streets and roads, the point of service will be located as near the customer's property line as practicable. Prior to installation of the meter the utility will consult with the customer as to the most practical location.
- 3. Depth of service line. All service lines must be laid at a sufficient depth (a minimum of 24 inches) to prevent freezing during the coldest weather normally experienced except where services are not intended for use during freezing weather and are actually drained during such periods.
- 4. A plumbing permit from the appropriate regulatory agency is required before the utility can set the meter.
- 5. The applicant/customer must furnish and lay the necessary pipe to make the connection from the point of service to the point of usage and be financially responsible for all costs associated with the installation and maintenance of his/her service line plumbing, including a shut-off valve and one-way check valve, installed on his/her property beginning at the outlet

DATE OF ISSUE 12-13-07	
DATE OF ISSUE Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 12-13-07 Month / Date / Year	OF KENTUCKY EFFECTIVE
ISSUED BY hand (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stump.
IN CASE NO	Executive Diffector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO30
Meade County Water District	CANCELING P.S.C. KY. NO1
(Name of Utility)	Original SHEET NO. 4

side of the water meter. The service line must be kept in good repair and in accordance with utility and Public Service Commission rules and regulations.

- 6. The installation and maintenance of the water service line must be in accordance with the rules and regulations of the Kentucky Department of Health.
- 7. A cross-connection of the utility's system with any other source is strictly prohibited.
- 8. A well that has or is being used on the premises must be inspected by utility personnel to verify disconnection and separation.
- 9. Should an applicant/customer desire a higher pressure due to location or other need, provisions must be made by the applicant for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
- 10. Piping on the premises of the applicant/customer must be installed so that connections are conveniently located with respect to the utility's lines and mains. A place must be provided for metering that is unobstructed and accessible at all times.
- 11. The utility may require the applicant/customer may, at his/her own expense, to install a back-flow preventor and/or pressure regulator.
- 12. All meters will be installed, renewed, and maintained at the expense of the utility, and the utility reserves the right to approve the size and type of meter used.
- 13. All taps and connections to the mains of the utility must be made by and/or under the direction and supervision of utility personnel and will incur a meter connection/tap-on charge, an amount that has been approved by the Public Service Commission for such service. Payment of this fee is for the privilege of connecting to the water system and the payment of the fee does not constitute the purchase of a water meter.

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07 Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2007-00034 DATED 12-13-07	By Jephania Sumpo
IN CASE NO2007-00034DATED	( Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO31
Meade County Water District	CANCELING P.S.C. KY. NO1
(Name of Utility)	OriginalSHEET NO4

- 14. Any customer having boilers and/or pressure vessels that receive water from the utility must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be interrupted or discontinued.
- 15. The service connection supplied by the District has a definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of the District. Failure to give notice of additions or changes in load, and to obtain the District's consent for same, shall render the customer liable for any damage of the District's lines or equipment caused by the additional or changed installation.
- U. <u>Leak Adjustments</u>. A customer may make a request for a bill adjustment in the event of an underground leak under the following conditions:
  - 1. The customer must call the District's offices at 422-5006 and inform them of the leak, and a District employee must inspect the underground leak prior to repair work being done.
  - 2. If inspection of the underground leak is required on the weekend, the customer should call Meade County Dispatch at 422-4911. Weekday inspections will be done during normal work hours of 8:00 a.m. to 4:30 p.m.
  - 3. A customer will be entitled to no more than three (3) adjustments, for each residence owned by the customer, during a ten year period.
  - 4. An adjustment will be made for one billing period only.
  - 5. The amount of water charged to the customer as a result of the leak must be at least three times the amount of water consumed by the customer during a normal billing period.
  - 6. If an adjustment is made to a customers bill, the adjustment will consist of the difference between the customer's average usage, and the bill which reflects the excess gallons lost as a result of the leak. The adjustment shall be based on the actual cost of electricity and water.

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY	EFFECTIVE 12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO	By Lephanic Jumps Executive Difector

	FOR Meade County Kentucky Community, Town or City
	P.S.C. KY. NO. 2
	First Revised SHEET NO32
Meade County Water District	CANCELING P.S.C. KY. NO1
(Name of Utility)	Original SHEET NO. 4

- 7. If meter readings are not available for an entire twelve-month period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a twelve-month average of actual meter readings can be calculated.
- 8. Customers will be required to fill out a form requesting the adjustment. Prior to granting the adjustment, the customer will be required to provide a list of materials used to make the required repair and a statement from a plumber who made the repairs. Additionally, the exact location of the leak must be identified.
- 9. This policy relative to leak adjustments is not applicable to wholesale customers.

#### V. <u>Ownership of Mains, Services, and Appurtenances:</u>

- 1. All mains, fire hydrants, valves, crossings, and other appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.
- 2. All service lines from the main to the meter with appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.
- 3. The customer shall install, own, and maintain his/her service line from the meter (or point of delivery) to the point of usage.
- W. <u>Notification of System Problems</u>. The customer shall notify the utility immediately should the service be unsatisfactory for any reason, or should there be any defects, problems, trouble, or accidents affecting the water system.

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / Date / Year	EFFECTIVE
ISSUED BY / Concepto (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
	$\overline{\Omega}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Tephania Hump,
IN CASE NO. 2007-00034 DATED 12-13-07	Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
	First Revised SHEET NO33
Meade County Water District	CANCELING P.S.C. KY. NO1
(Name of Utility)	OriginalSHEET NO4
RULES AN	ND REGULATIONS

#### X. Legal Disclaimers.

- 1. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages nor for any portion of a payment refunded for any system failure or interruption of service which in the opinion of the utility is deemed necessary.
- 2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance or equipment which is a part of the utility's water system. Any person violating this provision will be subject to immediate arrest and/or discontinuance of water service and shall pay the cost of repairing or replacing the utility's facilities.
- 3. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer of the utility and any liability otherwise resulting shall be that of the customer.
- 4. For purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE 12-13-07 PUBLIC SERVICE COMMISSION OF KENTUCKY	N
ISSUED BY Area It 12/13/2007	
(Signature of Officer) _ PURSUANT TO 807 KAR 5:011	
TITLE CHAIRMAN, MCWD SECTION 9 (1)	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO. 2007-00034 DATED 12-13-07 Executive Diffector	

	FOR <u>Meade County Ke</u> Community, To	
	P.S.C. KY. NO2	
	First Revised	34
Meade County Water District	CANCELLING P.S.C. KY. NO	1
(Name of Utility)	Original SHEET NO.	4

#### **FIRE DEPARTMENTS:**

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15<sup>th</sup> day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of \$\_200.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE	
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	OF KENTUCKY
Month / Date / Year	EFFECTIVE
ISSUED BY	12/13/2007
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
	SECTION 9 (1)
TITLE	$\cap$ $\cap$
	(Q + z = 1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Lephanin Fump,
IN CASE NODATED	( Executive Difector

FOR Meade County Kentucky Community, Town or City
P.S.C. KY. NO2
CANCELING P.S.C. KY. NO1
OriginalSHEET NO4

Y. See attached page:

#### Z. <u>Fire Hydrants</u>:

- 1. In accordance with 807 KAR 5:066 Section 10(2)(b), a new fire hydrant will not be installed unless:
  - a) A professional engineer with a Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute, and
  - b) The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.
- 2. The location, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the utility and the applicant/customer. Fire hydrants and public and private fire protection facilities shall be installed as required by the utility and if owned by the utility shall be subject to any conditions the Public Service Commission may impose, based upon the compensation received for this service.

#### AA. Water Main Extensions.

1. Applicability. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.

	·	
DATE OF ISSUE $03/2$	nlor	
	Date / Year	
DATE EFFECTIVE		PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / 1	Date / Year	EFFECTIVE
ISSUED BY K Dotte	4	12/13/2007 PURSUANT TO 807 KAR 5:011
(Signatur	e of Officer)	SECTION 9 (1)
TITLE_ Serveral /	anage	
BY AUTHORITY OF ORDER OF THE PUBL	IC SERVICE COMMISSION	By Stephanic Sump.
IN CASE NO.	DATED	Executive Difector

	FOR <u>Meade County Kentucky</u> Community, Town or City
	P.S.C. KY. NO2
Meade County Water District (Name of Utility)	First Revised SHEET NO35
	CANCELING P.S.C. KY. NO1
	Original SHEET NO. 4
RULES	AND REGULATIONS

- 2. Other extensions:
  - a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility may if not inconsistent with its filed tariff require the total cost of the excessive footage over fifty (50) feet per customer to be deposited with the utility by the applicant or the applicants, based on the average estimated cost per foot of the total extension.
  - b) No water distribution main extension shall be constructed or connected to the District's water distribution system without first obtaining the District's approval.

c) The provisions of Administrative Regulation 807 KAR 5:066, Section 11(2)(b) shall govern refunds for any water distribution main extension that an applicant or group of applicants constructs and donates to the District.

- d) Any person who desires service from the proposed water main extension shall execute a written agreement with the District to pay his or her share of the required customer contribution for the water distribution main extension and to agree to take water service for a period of not less than one (1) year beginning no later than six (6) months from the date of the water distribution main extension's completion. The written agreement shall provide that the applicant shall have the right to rescind the written agreement at his or her option, if the projected final cost of the extension exceeds the preliminary estimate provide at the time of the written agreement's execution.
- e) Upon determining the final cost of the extension, the District shall advise in writing each person who has executed a written agreement of his or her required contribution. This customer shall have thirty (30) days from the date of the notice to pay his or her contribution and tap-on fee. If any applicant who has executed a written agreement regarding the main extension elects to rescind his or her agreement or otherwise fails to comply with the terms of the written agreement, the District may cease all extension

DATE OF ISSUE 03/20/07	
Month / Date / Year DATE EFFECTIVE	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY De Battley (Signature of Officer)	EFFECTIVE 12/13/2007 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE General Maroyn	$\overline{\Omega}$ $\overline{\Omega}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Lephanic Funda Executive Director

	FOR <u>Meade County Kentucky</u> Community, Town or City	
	P.S.C. KY. NO2	
	First Revised SHEET NO36	
Meade County Water District	CANCELING P.S.C. KY. NO1	
(Name of Utility)	OriginalSHEET NO4	

efforts and terminate the proposed extension. In such event, the District shall refund all amounts collected from applicants for the proposed extension.

- f) For a period of 10 (ten) years following the construction of the water main distribution main extension, any customer who connects to the water main distribution extension shall pay an amount equal to each initial applicant's contribution. Each year for a period of not less than 10 years, which for the purpose of this rule shall be the refund period, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extensions in place for each additional customer connected during the year whose service line is directly connected to the extensions installed and not to extensions or laterals therefrom, but in no case shall the total amount refunded exceed the amount paid to the utility. After the end of the refund period, no refund will be required to be made. In addition to payment of a required contribution, any person connecting to a water distribution main shall pay other required charges and fees, to include a tap fee.
- g) Nothing contained herein shall be construed to prohibit the utility from making extensions under different arrangements if such arrangements have received the prior approval of the Public Service Commission.
- h) Nothing contained herein shall be construed as to prohibit the utility from making at its own expense greater extensions than herein prescribed, should its judgement so dictate, provided like extensions are made to other customers under similar conditions.

DATE OF ISSUE 12-13-07	
Month / Date / Year	
DATE EFFECTIVE12-13-07	PUBLIC SERVICE COMMISSION OF KENTUCKY
Month / Date / Year	EFFECTIVE
ISSUED BY Carryb County (Signature of Officer)	12/13/2007 PURSUANT TO 807 KAR 5:011
TITLE CHAIRMAN, MCWD	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO2007-00034DATED	By Lephaner Stumber Executive Director

## **ATTACHMENT A**

BILL FORMAT REGULAR BILL (Follows This Sheet)



P.O. BOX 36	DUNTY WATER DIS 7 URG, KY 40108	TRICT					
ACCOUNT			03/06/08	TO 04/07/08	RETURN SERVICI	E REQUESTE	D PRESORTED FIRST-CLASS May
SERVICE A	л						U.S. POSTAGE PND BRANDENBURG, KY 4010
TYPE	PRESENT	PREVIOUS	USAGE	CHARGES	PLÉASE BRING ENTRE BILL	TO OFFICE OR MAIL THI	L Lucian MO 10
BF WA	Balance For 233520		4490	-0.21 34,92		nn fennik halen sisten at siste siste sin	
ĻΤ	Local Schoo	l Tax		1.05	ACCOUNT		DUE DATE
							05/10/08
					AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
					35.76	3.49	
					PRESORTED F	IRST-CLAS	s
CLASS	AMOUNT DUE AFTER DUE DATE	DUE	DATE	AMOUNT DUE ON OR BEFORE DUE DATE	VINE GROVE K	Υ	40.199
R01	39	0.25 05/1	0/08	35.76			40175

MEADE COUNTY WATER DISTRICT P.O. BOX 367 BRANDENBURG, KY 40108 HARD OF HEARING, SPEECH IMPAIRED, AND DEAF USERS, CALL KENTUCKY RELAY AT 7-1-1. GIVE COMMUNITY ASSISTANT OPERATOR OUR TELEPHONE NUMBER TO CONTACT US. (270) 422-5006 PUBLIC SERVICE COMMISSION WE ARE AN EQUAL OPPORTUNITY OPVENTUCKY EFFECTIVE 12/13/2007 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

M a m rin 12 **Executive Director** 

# **Meade County Water District**

1003 Armory Place Brandenburg, KY 40108

Telephone: (270) 422-5006

Facsimile: (270) 422-5068

### **CONTRACTOR / DEVELOPER / OWNER-MANAGER SERVICE CONTRACT**

This agreement / contract entered into this \_\_\_\_\_ day of \_\_\_\_\_ 20 between \_\_\_\_\_

hereinafter referred to as the "Contractor"/"Property Owner"; and the Meade County Water District, 1003 Armory Place, Brandenburg, KY 40108, hereinafter referred to as the "Utility Service Company".

The Contractor / Property Owner will be responsible for payment of any and all water usage and consumption located at the service location of \_\_\_\_\_\_

#### \_\_\_\_ Set Service Connection Immediately

\_\_\_\_\_ Prepare Service Connection Only

OF KENTUCKY

If the "prepare service connection only" option is indicated above, the Contractor / Property Owner is responsible for providing a 36-hour notice, in writing, to the Utility Service Company when to "set the service connection".

The Contractor / Property Owner further understands that once the service connection is set, the Utility Service Company will begin the billing process and the Contractor / Property Owner will be charged for any and all water usage from that connection. The minimum monthly water bill for accounts utilizing zero (0) and up to two thousand (2,000) gallons of water is \$15.85 plus applicable taxes.

The Contractor / Property Owner is responsible for providing a 36-hour notice, in writing, to the Utility Service Company for a final reading due to the transfer of said service location.

The Contractor / Property Owner understands that the Utility Service Company will read all water meters on a monthly basis. All water bills are due no later than the 10<sup>th</sup> of each month. A 10% penalty will be applied to all past due accounts. The Contractor / Property Owner also understands that any past due account will cause delays in the setting of any future meters at other service locations.

I, \_\_\_\_\_, have read, understand, and agree to abide by all the terms of this service contract.

Signature Developer Representative	Date	
Signature	Date	
Meade County Water District		TARIFF BRANCH
BILLING ADDRESS:		
PHONE NO.		4/5/2016
	"Ouality on Tap"	PUBLIC SERVICE COMMISSION



1003 Armory PlaceBrandenburg, KY 40108Telephone: (270) 422-5006www.meadecountywater.com

Fax: (270) 422-5068

COMMISSION OF KENTUCKY

## RESIDENTIAL CONTRACT

This contract made and entered into this _	day of	, 20
between	Э.	( <i>Customer</i> ) whose
service address is		, and Meade

County Water District (District).

The *Customer* hereby agrees to connect to the proposed water system of the *District*. The following charges will apply:

Meter Tap Fee	\$
Refundable Deposit	\$
Non-Refundable Service Charge	\$
Total Payment Required at Time of Signing Contract	\$

The minimum monthly water bill is \$15.85, excluding a 3% school tax, for zero (0) gallons up to 2,000 gallons of water usage. Complete rate schedule is included in packet provided by the *District* to the *Customer*.

The *District* reserves the right to determine the size of service connection to be used to supply water to the *Customer*. A <sup>3</sup>/<sub>4</sub> inch meter will be used unless the *Customer* requests for a larger meter. *Customers* requesting a larger than <sup>3</sup>/<sub>4</sub> inch meter, and approved by the *District*, will be charged the actual cost of that meter. A separate meter must be installed for each residence.

If all payments are received on time, deposits plus any interest accrued will be applied back to the customer's account after a minimum of 3-years. If the *Customer* vacates the premises in less than 3-years, the deposit plus any accrued interest will be applied to the final bill. All remaining monies will be refunded to the *Customer*.

The *Customer* agrees to permit the *District* to lay, maintain, repair, remove, and disconnect a service line and meter; and read meters at a point on the *Customer's* property to be designated by the *District* for each signed connection with right of ingress and egress for these purposes over the *Customer's* property; and to grant an easement for installation of water lines where required. <u>ANY tampering with the water meter in any way or stealing of water is a crime.</u> Charges and fees for these crimes will be enforced.

The *Customer* agrees to install and maintain, at his/her own expense, a service line which shall begin at the meter and extend to the dwelling or place or business and other portion of his premises.

All meters are read monthly between the  $1^{st} - 15^{th}$  day of each month. All water part are provents are to be the 10<sup>th</sup> day of each month. Water bills are mailed after the 20<sup>th</sup> of each month. If you do not receive your bill card by the first day of each month, the *Customer* is responsible for mail lost / contacting the *District* for payment information. The *District* cannot be responsible for mail lost / Dublic SERVICE

#### Non-Payment of Water Bill:

- 1. If not paid by the due date (10<sup>th</sup> of each month), a penalty of ten percent (10%) will be applied to the account. The *District* will mail delinquent notices to the *Customer*.
- 2. In the event that the *District* discontinues service for non-payment, a \$50.00 "reconnection fee" will be charged to customer and must be paid, in addition to the delinquent bill, before service can be restored. This charge is not billable; it must be paid prior to services being restored.
- 3. The *Customer* is responsible for all water charges until the *District* is notified in writing by the *Customer* to discontinue services. The *Customer* is responsible for giving at least three (3) days advance notice prior to termination of service.
- 4. If there is more than one person on contract at the service address, the deposit will remain with occupant residing there in the case of one occupant vacating the premises.

Customer Signature	Date
Customer Signature	Date
Meade County Water District Representative	Date
(Initials)	
I have been explained and understand the rule District contract.	es and regulations of the Meade County Water
(1-::4:-1-)	

\_(Initials)

I understand that if I am deployed, I will receive a monthly bill unless I notify the Meade County Water District of other arrangements.

\*\*\*\*\*\*\*\* Are you the homeowner?

\*\*\*\*\*\*\*\*\* If you are renting / leasing this property, what is the name, address, phone no. of the owner of whom you are renting / leasing from?

